Dragan Zecevic

EXPERIENCE

Cyber Security Expert

CETIN Serbia (previously Telenor Common Operation)
Sep 2016 - Present

I joined this department at Cyber Security Specialist position and advanced from there through Senior Cyber Security Specialist to my current role. During these 7 years in security operations I handled with a variety of network protection systems in multiple countries.
I worked with two well-known antivirus solutions and I was fully involved in migration to the current one. I maintain a system for controlling and monitoring of RDP and SSH sessions to servers.
My preoccupation is SIEM, maintenance and log collection. I also worked on two SIEM solutions present on Gartner list. Configuration of syslog-ng is a part of my duties as well.
Beside this I was working with IPS, IDS and anti-DDoS systems. We have on-call duty so it is needed that each is familiarized with all systems that we support as a department.
We are configuring policies and alert notifications on these systems which we use in our security incidents management process.
After receiving velnerability assessment reports we are performing remediation of scanned assets.

Service Desk Analyst

Telenor Common Operation
Feb 2014 – Sep 2016

I provided level 1 technical support to employees in Telenor Denmark. We worked through ticketing system and call center which helped me to improve my English to conversational proficiency. I was remotely resolving windows related issues on workstations. Also, I did the troubleshooting of issues with variety of applications and created knowledge base for it. We did user administration as well.
We raise incident tickets for network an systems outages and coordinated resolvement with users and backend departments.

System Support Specialist

IDEA
May 2011 – Feb 2014

My main job was network administration and configuration of Cisco devices. We had a couple of hundreds routers, switches and access points. I wrote technical documentation for it (MS Visio, netViz, CMDB) and did monitoring (PRTG, Nagios, NetFlow Analyzer).
Beside that as a part-time I worked in Help Desk where I configured and maintained workstations, printers, tablets and cell phones.

CONTACT

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Belgrade, Serbia

EDUCATION

Technical faculty "Mihajlo Pupin", Zrenjanin, 2009

School of Electrical and Computer Engineering, Belgrade, 2005

Electrical high school "Nikola Tesla", Belgrade, 2001

CERTIFICATES

AWS Cloud Quest: Cloud Practitioner

Elastic Certified Analyst

CompTia Cybersecurity Analyst (CySa+)

Apex One Certified Professional

Microsoft Certified Systems Administrator (MCSA)

LANGUAGES

English : Full professional proficiency

German : Limited working proficiency